

Sendhelper Home Services Referral Programme for SEAA Members

Frequently Asked Questions

1. Who is eligible to participate in the referral programme?

Only members of SEAA Singapore are eligible to participate.

2. What services do you offer?

We offer cleaning, cooking, air conditioning, deep cleaning, laundry, handyman, pest control, tasks & errands and movers & packers services.

3. How are rewards paid out?

Your monthly cash rewards from referrals will be credited to your bank account at the end of each month.

4. Is there a minimum requirement for referrals to qualify for rewards?

You will start receiving rewards as soon as your first client completes a home service successfully.

5. Is there a limit to the number of referrals I can make?

There is no limit to the number of referrals you can make. Refer to as many clients as possible to maximise your earnings.

6. Are there any restrictions on whom I can refer?

You can only refer clients who have not used Sendhelper's home services before. There are no other restrictions.

7. Is there a deadline for referring clients to the programme?

Sendhelper's referral programme for you is on-going and therefore, there is no specific deadline unless and until Sendhelper decides otherwise.

8. How do I change or modify my bank account information?

Contact us via info@sendhelper.com or WhatsApp at +6581294636 to update your information.

9. Will my clients receive a discount on Sendhelper's home services when they use my referral code?

Yes, when your clients use your referral code for their first purchase of Sendhelper's home services, they will enjoy a S\$50 discount with a minimum booking of S\$75.

10. Who can I contact if I have additional questions or require assistance?

For any additional questions or assistance, please contact us via email at info@sendhelper.com or via WhatsApp at **+6581294636**.